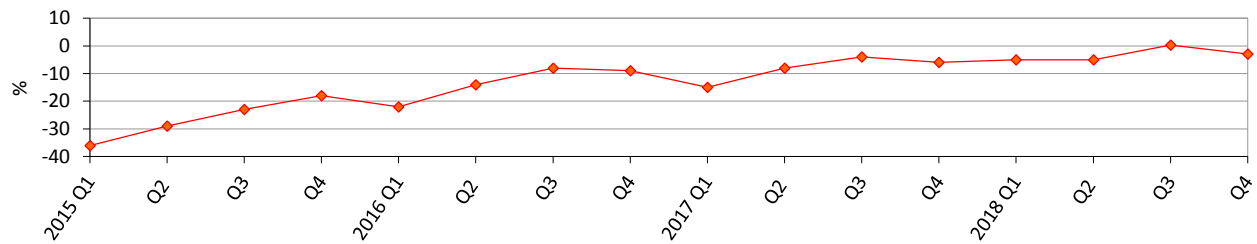
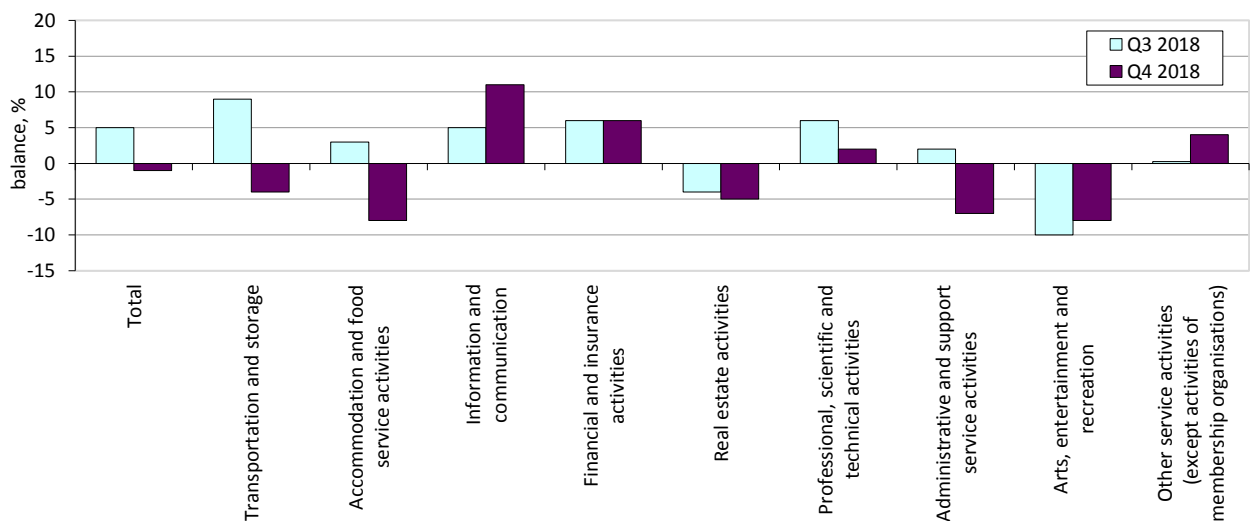


Expectations of service enterprises in IV quarter 2018 regarding the development of their business activity

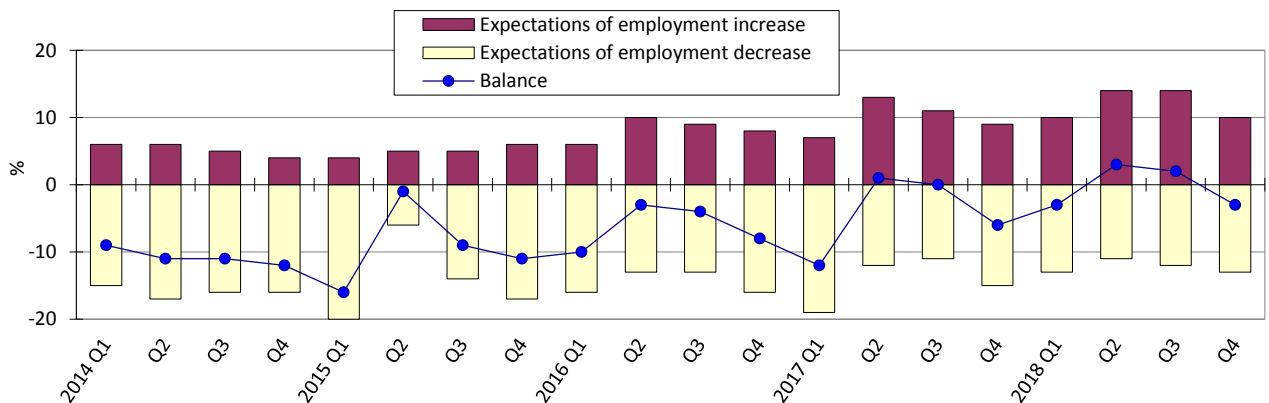
Services confidence indicator¹



Expected changes of demand on services (of turnover) at service enterprises



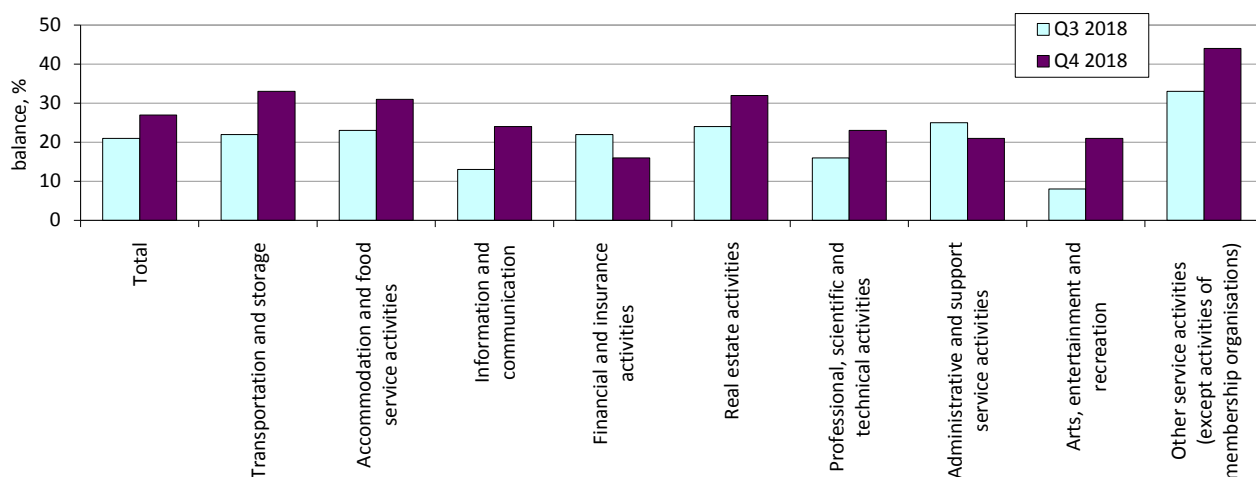
Expected changes in employment at service enterprises



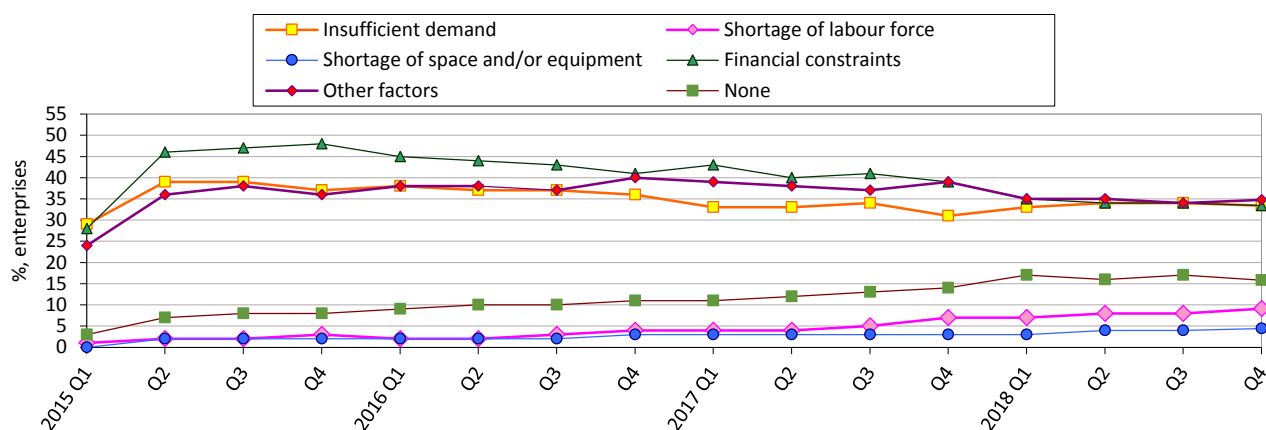
Note. Data exclude the temporarily occupied territory of the Autonomous Republic of Crimea, the city of Sevastopol and a part of temporarily occupied territories in the Donetsk and Luhansk regions.

¹ The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU of 30 December, 2014 No 411 (in the wording of the order of the SSSU of December 7, 2017 No 319).

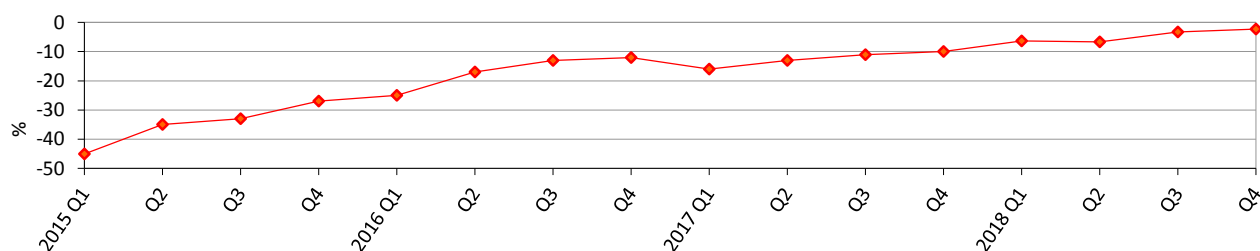
Expected changes in service price at service enterprises



Factors limiting activity in services



Financial services confidence indicator¹



¹ The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411 (in the wording of the order of the SSSU of December 7, 2017 No 319).

Results of the survey of service enterprises in October 2018

(per cent of the total number of surveyed enterprises)

<i>Services</i> (sections H-N, R,S, except division 94 of KVED-2010)	<i>Results of the survey of 1415 enterprises</i>						
	How did your business situation develop in July-September 2018	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over III quarter 2018, pp</i>
		13	68	19	0	-6	-3
	How did change in July-September 2018:	increased	remained unchanged	decreased	no response	balance	<i>change of balance over III quarter 2018, pp</i>
	demand (turnover) on services	18	61	20	1	-2	-1
	employment	15	62	23	0	-8	0
	How do you expect to change over October-December 2018:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over III quarter 2018, pp</i>
	demand (turnover) on services	18	62	19	1	-1	-6
	employment	10	76	13	1	-3	-5
	service prices	30	67	3	0	27	6

<i>Financial services</i> (section K of KVED-2010)	<i>Results of the survey of 179 enterprises</i>						
	How did your business situation develop in July-September 2018	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over III quarter 2018, pp</i>
		11	72	17	0	-6	2
	How did change in July-September 2018:	increased	remained unchanged	decreased	no response	balance	<i>change of balance over III quarter 2018, pp</i>
	demand (turnover) on services	18	56	25	1	-7	1
	employment	18	62	20	0	-2	2
	operating income	28	49	20	3	8	4
	operating expenses	40	50	8	2	32	2
	profitability	13	61	23	3	-10	2
	capital expenditure	17	69	11	3	6	1
	How did the competitive position develop in July-September 2018:	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over III quarter 2018, pp</i>
	total	10	59	11	20	-1	3
	in Ukraine	9	64	13	14	-4	3
	within the EU	0	33	3	64	-3	-1
	outside the EU	1	32	3	64	-2	1

<i>Financial services (section K of KVED-2010)</i>							Continued
	How do you expect to change over October-December 2018:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over III quarter 2018, pp</i>
	demand (turnover) on services	19	68	13	0	6	0
	employment	16	79	5	0	11	10
	service prices	22	72	6	0	16	-6
	operating income	26	55	17	2	9	2
	operating expenses	48	45	4	3	44	8
	profitability	10	64	23	3	-13	0
	capital expenditure	16	75	6	3	10	5
	How do you expect the competitive position develop over October-December 2018:	improve	remain unchanged	deteriorate	no response	balance	<i>change of balance over III quarter 2018, pp</i>
	total	8	60	9	23	-1	3
	in Ukraine	8	66	10	16	-2	3
	within the EU	1	31	3	65	-2	-1
	outside the EU	0	30	3	67	-3	-2