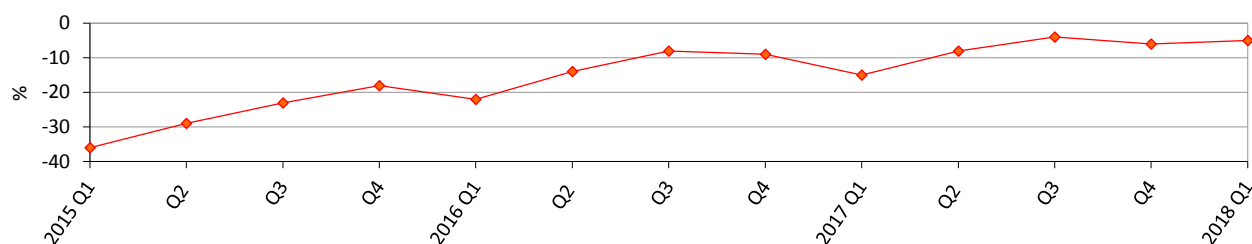
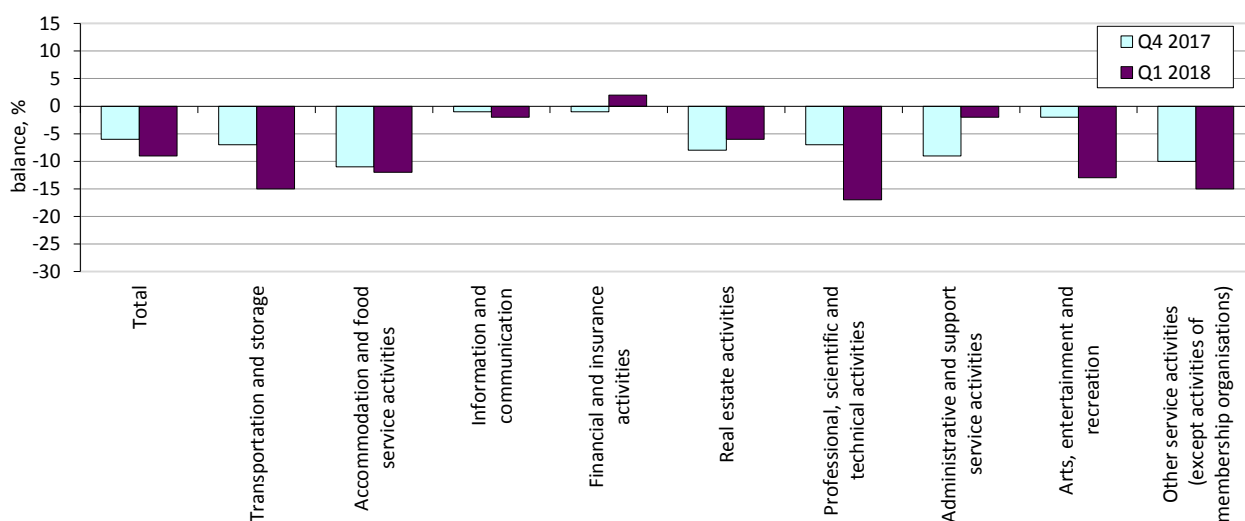


Expectations of service enterprises in I quarter 2018¹ regarding the development of their business activity

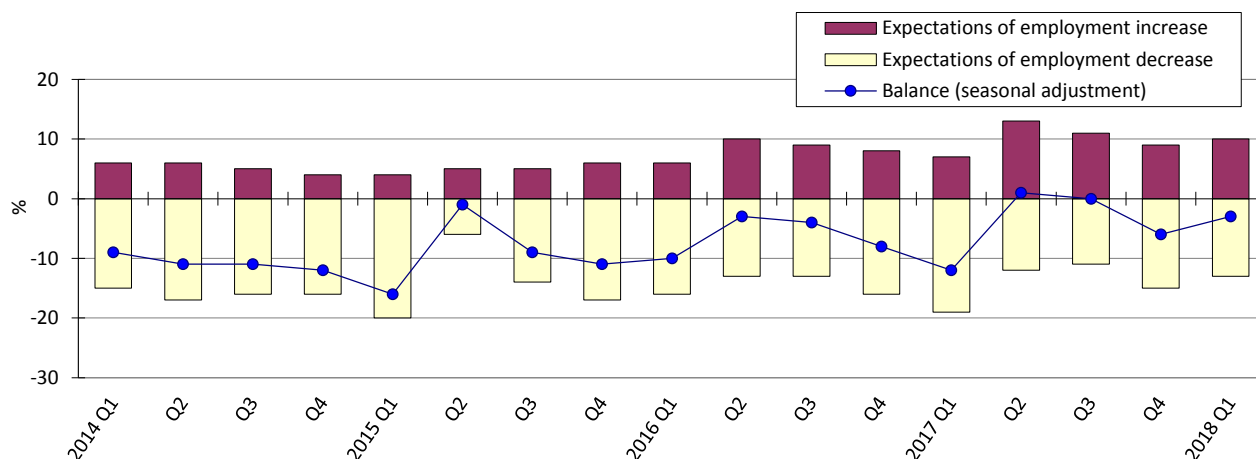
Services confidence indicator²



Expected changes of demand on services (of turnover) at service enterprises



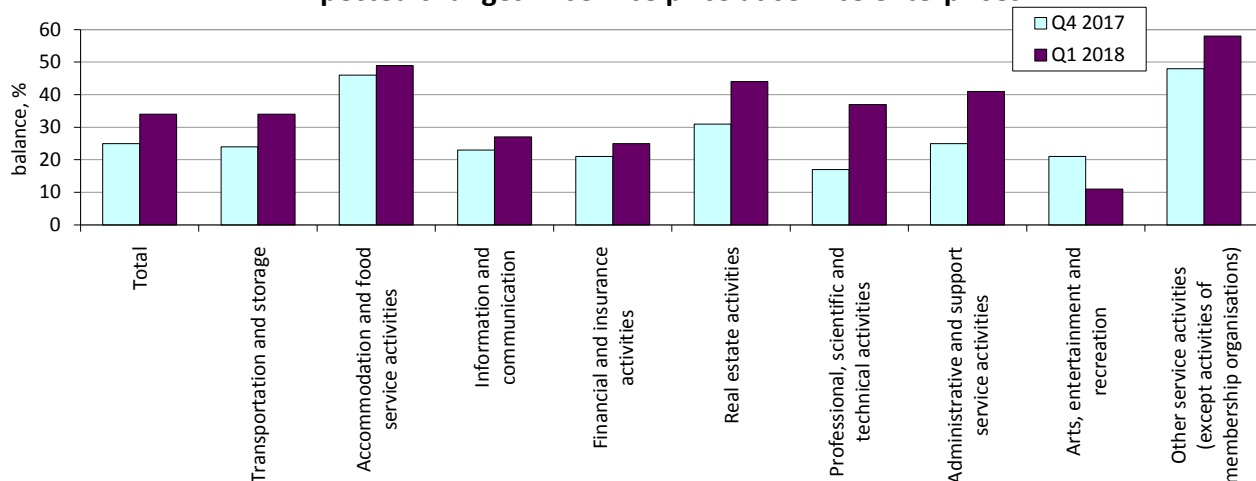
Expected changes in employment at service enterprises



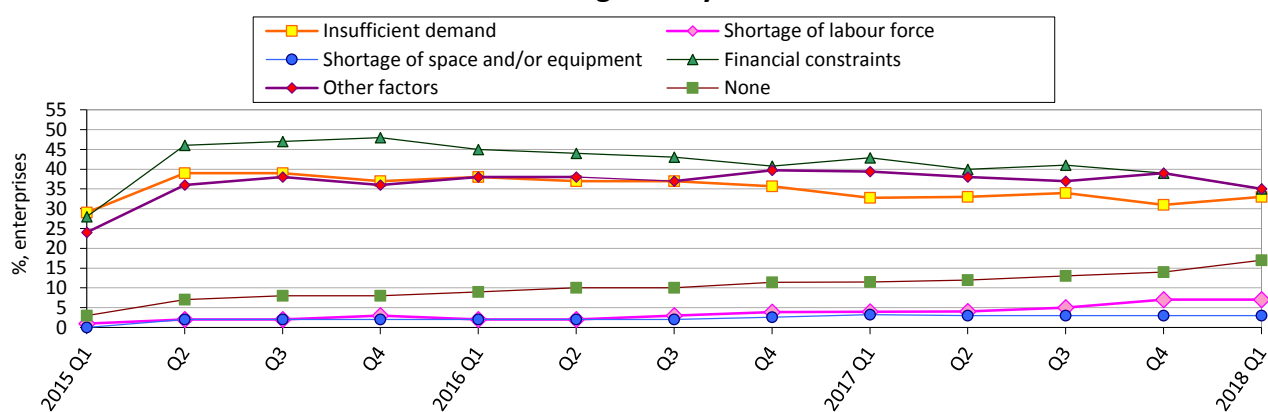
¹ Excluding the temporarily occupied territories of the Autonomous Republic of Crimea and the city of Sevastopol, from 2014 also excluding part of the anti-terrorist operation zone.

² The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411 in the wording of the order of the SSSU of December 7, 2017 No 319.

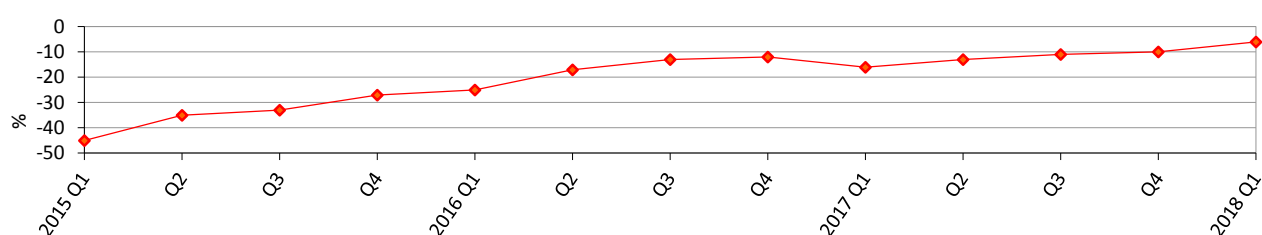
Expected changes in service price at service enterprises



Factors limiting activity in services



Financial services confidence indicator¹



¹ The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411 in the wording of the order of the SSSU of December 7, 2017 No 319.

Results of the survey of service enterprises in January 2018

(per cent of the total number of surveyed enterprises)

<i>Services</i> (sections H-N, R,S, except division 94 of KVED-2010)	<i>Results of the survey of 1431 enterprises</i>						
	How did your business situation develop in October-December 2017	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over IV quarter 2017, pp</i>
		15	65	20	0	-5	3
	How did change in October-December 2017:	increased	remained unchanged	decreased	no response	balance	<i>change of balance over IV quarter 2017, pp</i>
	demand (turnover) on services	19	61	20	0	-1	4
	employment	14	63	23	0	-9	1
	How do you expect to change over January-March 2018:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over IV quarter 2017, pp</i>
	demand (turnover) on services	14	62	23	1	-9	-3
	employment	10	77	13	0	-3	3
	service prices	36	61	2	1	34	9

<i>Financial services</i> (section K of KVED-2010)	<i>Results of the survey of 182 enterprises</i>						
	How did your business situation develop in October-December 2017	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over IV quarter 2017, pp</i>
		8	69	23	0	-15	2
	How did change in October-December 2017:	increased	remained unchanged	decreased	no response	balance	<i>change of balance over IV quarter 2017, pp</i>
	demand (turnover) on services	16	62	22	0	-6	7
	employment	16	60	24	0	-8	-1
	operating income	30	43	24	3	6	4
	operating expenses	46	43	8	3	38	1
	profitability	13	51	33	3	-20	0
	capital expenditure	20	67	9	4	11	0
	How did the competitive position develop in October-December 2017:	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over IV quarter 2017, pp</i>
	total	11	59	12	18	-1	4
	in Ukraine	10	62	14	14	-4	3
	within the EU	0	37	3	60	-3	0
	outside the EU	0	36	3	61	-3	0

<i>Financial services (section K of KVED-2010)</i>							Continued
	How do you expect to change over January-March 2018:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over IV quarter 2017, pp</i>
	demand (turnover) on services	18	66	16	0	2	3
	employment	14	73	13	0	1	6
	service prices	28	68	3	1	25	4
	operating income	22	51	24	3	-2	-5
	operating expenses	46	44	8	2	38	3
	profitability	8	62	28	2	-20	-13
	capital expenditure	15	70	10	5	5	-5
	How do you expect the competitive position develop over January-March 2018:	improve	remain unchanged	deteriorate	no response	balance	<i>change of balance over IV quarter 2017, pp</i>
	total	9	59	10	22	-1	2
	in Ukraine	9	65	10	16	-1	0
	within the EU	0	37	2	61	-2	0
	outside the EU	0	36	2	62	-2	0