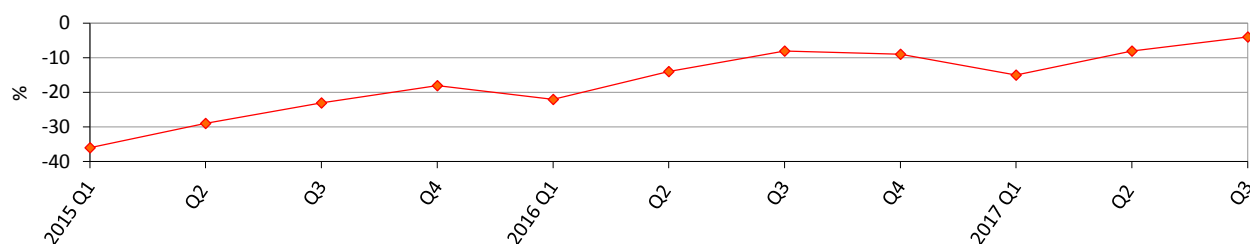
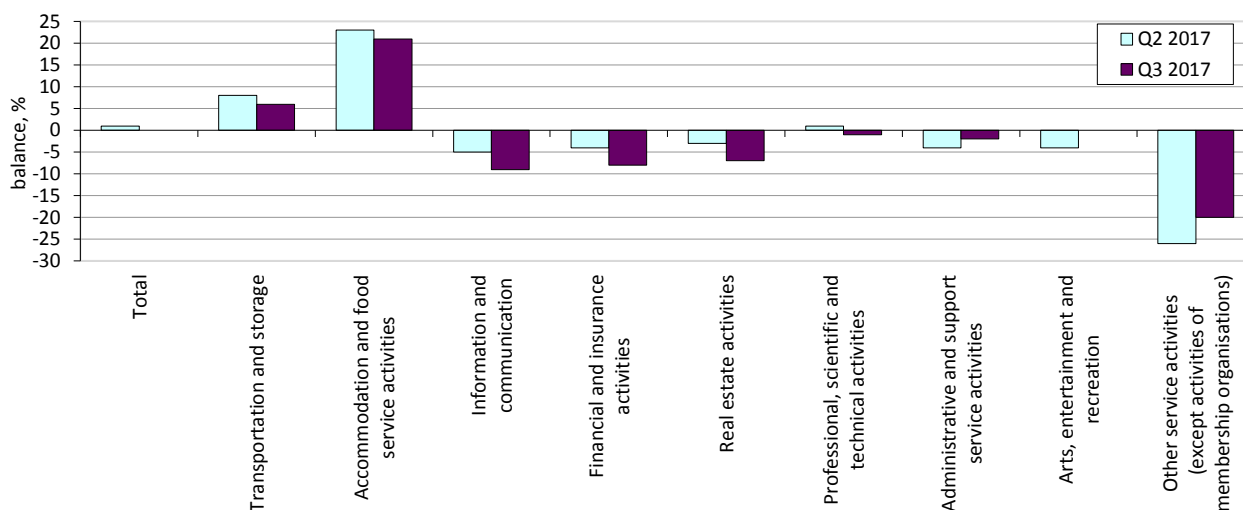


Expectations of service enterprises in III quarter 2017¹ regarding the development of their business activity

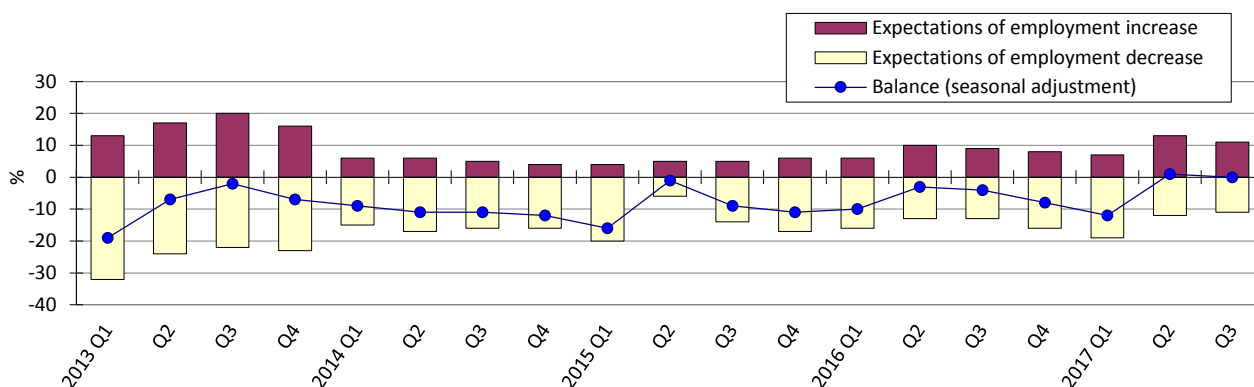
Services confidence indicator²



Expected changes of demand on services (of turnover) at service enterprises



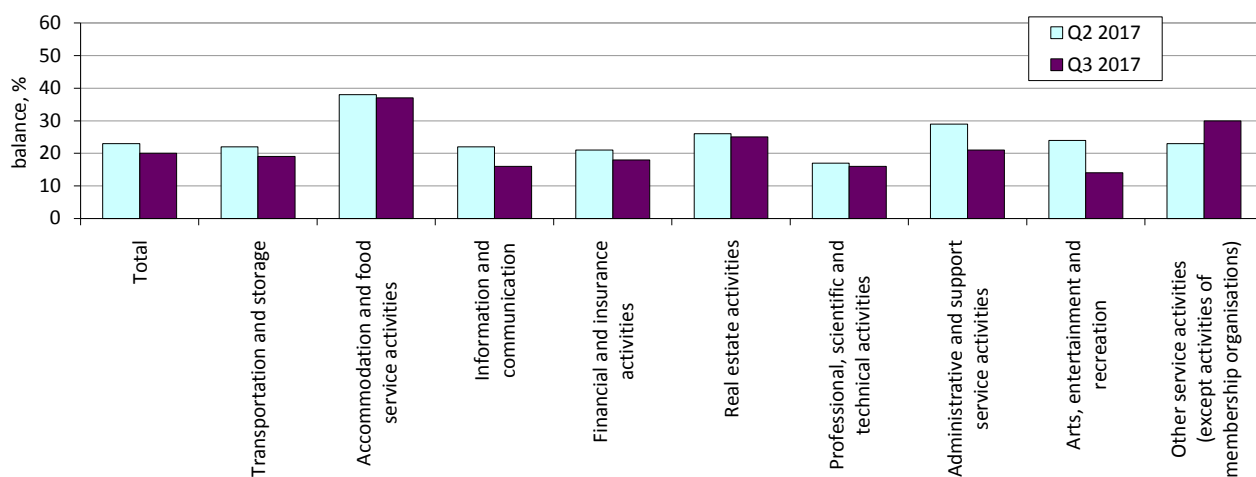
Expected changes in employment at service enterprises



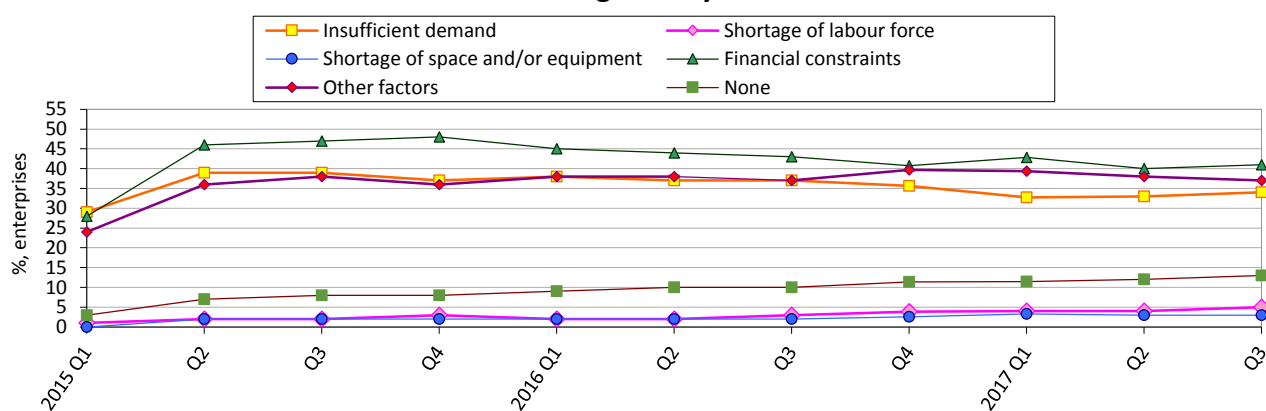
¹ Excluding the temporarily occupied territories of the Autonomous Republic of Crimea and the city of Sevastopol, from 2014 also excluding part of the anti-terrorist operation zone.

² The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411.

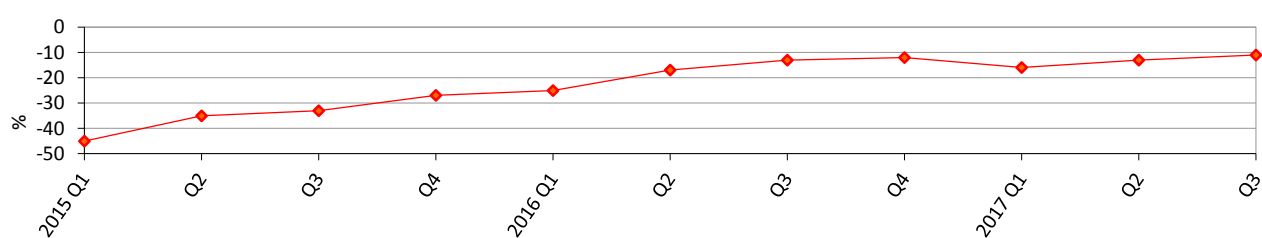
Expected changes in service price at service enterprises



Factors limiting activity in services



Financial services confidence indicator¹



¹ The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411.

Results of the survey of service enterprises in July 2017

(per cent of the total number of surveyed enterprises)

Services (sections H-N, R,S, except division 94 of KVED-2010)	Results of the survey of 1400 enterprises						change of balance over II quarter 2017, pp
	How did your business situation develop in April-June 2017	improved	remained unchanged	deteriorated	no response	balance	
		13	66	21	0	-8	7
	How did change in April-June 2017:	increased	remained unchanged	decreased	no response	balance	change of balance over II quarter 2017, pp
	demand (turnover) on services	19	59	22	0	-3	7
	employment	13	65	21	1	-8	2
	How do you expect to change over July-September 2017:	increase	remain unchanged	decrease	no response	balance	change of balance over II quarter 2017, pp
	demand (turnover) on services	19	62	19	0	0	-1
	employment	11	77	11	1	0	-1
	service prices	23	74	3	0	20	-3
Financial services (section K of KVED-2010)	Results of the survey of 183 enterprises						change of balance over II quarter 2017, pp
	How did your business situation develop in April-June 2017	improved	remained unchanged	deteriorated	no response	balance	
		8	67	24	1	-16	3
	How did change in April-June 2017:	increased	remained unchanged	decreased	no response	balance	change of balance over II quarter 2017, pp
	demand (turnover) on services	16	57	26	1	-10	5
	employment	9	68	23	0	-14	-1
	operating income	27	38	32	3	-5	5
	operating expenses	45	44	9	2	36	1
	profitability	10	52	36	2	-26	-3
	capital expenditure	18	74	6	2	12	7
	How did the competitive position develop in April-June 2017:	improved	remained unchanged	deteriorated	no response	balance	change of balance over II quarter 2017, pp
	total	8	68	15	9	-7	-2
	in Ukraine	9	70	20	1	-11	-3
	within the EU	1	52	5	42	-4	-1
	outside the EU	0	52	4	44	-4	-1

<i>Financial services (section K of KVED-2010)</i>							Continued
	How do you expect to change over July-September 2017:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over II quarter 2017, pp</i>
	demand (turnover) on services	12	67	20	1	-8	-4
	employment	10	78	12	0	-2	-2
	service prices	20	78	2	0	18	-3
	operating income	20	54	25	1	-5	0
	operating expenses	39	53	6	2	33	-2
	profitability	9	64	25	2	-16	-2
	capital expenditure	12	80	5	3	7	2
	How do you expect the competitive position develop over July-September 2017:	improve	remain unchanged	deteriorate	no response	balance	<i>change of balance over II quarter 2017, pp</i>
	total	8	69	13	10	-5	-2
	in Ukraine	11	74	13	2	-2	0
	within the EU	1	54	4	41	-3	0
	outside the EU	2	52	4	42	-2	1